

NEW RICHLAND WEBSITE

Coming soon

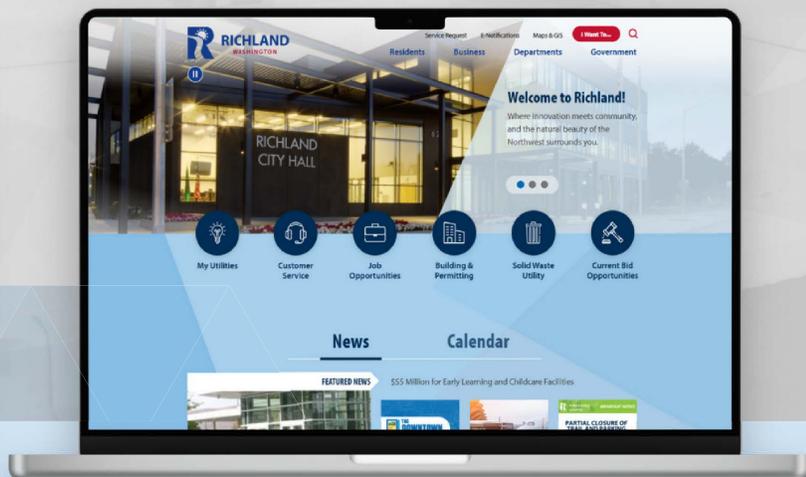
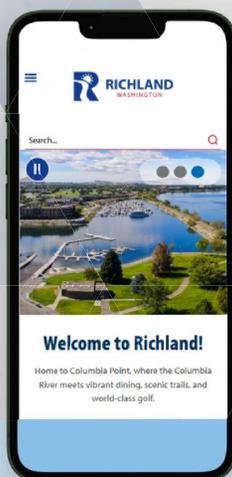
Exciting News—Our Websites Are Getting a Makeover!

The City of Richland is launching a refreshed main City website and four subsites designed with you in mind! Whether you're looking for City services, business updates, parks info, library programming, or utility billing, you'll soon enjoy a cleaner look, easier navigation, and improved search features to help you find what you need...fast!

And that's not all—shortly after launch, we'll be rolling out a new chatbot to assist you 24/7 with common questions and tasks.

Don't worry your favorite pages aren't going anywhere. While things will look and feel better, the organization is staying familiar so you can easily find what you're used to. In the meantime, continue to visit our current website at www.ci.richland.wa.us.

Stay tuned—more details coming soon!





MYACCOUNT

THE NEW UTILITY PORTAL IS COMING OCTOBER 2025

The City of Richland will be launching a brand new utility portal, MyAccount, which will be available to customers in October of 2025.

This upgraded solution will offer:

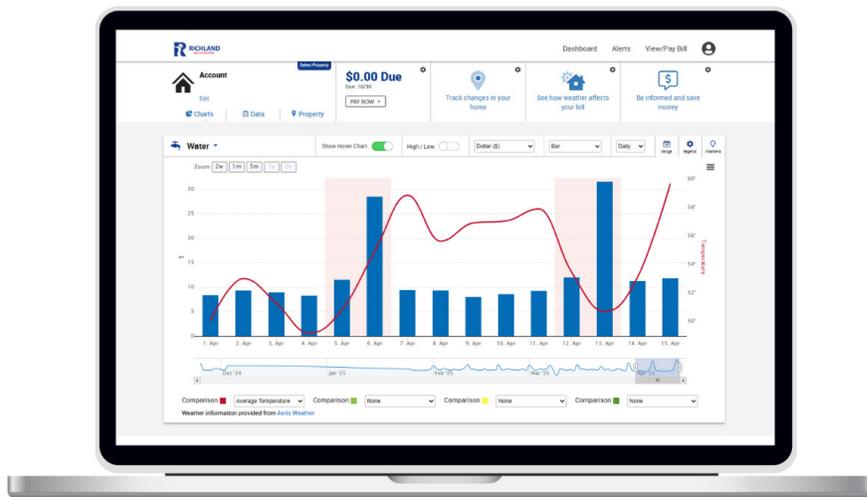
- A more user-friendly interface and improved functionality
- Ability to manage and view multiple accounts under one customer with the same username
- Downloadable app for mobile devices with customizable push notifications available
- Option to receive SMS text alerts about your account(s)
- Additional features to make managing your utility account(s) easier

Through MyAccount, customers will be able to view their account details, compare different usage rates, and utilize its role as a payment portal for utilities.

Please visit www.ci.richland.wa.us/MyAccount to view the project timeline for MyAccount as well as stay up to date on developments.

Sign up for emails about your account or update your email address to help us make the utility portal transition easier! If you would like to switch to e-billing or receive email notifications on your account, you may register online at www.ci.richland.wa.us/MyUtilities, contact customer service by calling 509-942-1104 option 4, or stop in to Richland City Hall during open hours Monday through Friday, 8:00 a.m. - 5:00 p.m. at 625 Swift Boulevard.

Stay up-to-date through reading your utility bill inserts, the email associated with your account, the City of Richland Facebook and the project website.





WASHINGTON STATE TRIATHLON SUNDAY, SEPTEMBER 21, 2025

The second annual IRONMAN 70.3 Washington Tri-Cities, a triathlon in the heart of Tri-Cities, is taking place this fall! During the 2025 IRONMAN 70.3 Washington Tri-Cities, racers will take on a 1.2-mile downriver swim in the beautiful Columbia River, a 56-mile rolling bike through scenic wine country, and a flat, 13.1-run through parks and on paved trails, finishing at a festive finish line at Columbia Point Park.

The 2025 Event Schedule and traffic impacts will be distributed in the weeks leading up to the event. In the meantime, you can refer to the 2024 Event Schedule, but please be aware that details are subject to change.

For details on course maps, closures, volunteer sign-up, and spectator info, scan the QR code or visit:
www.ci.richland.wa.us/IRONMAN.



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Learn how you can provide valuable feedback to help shape the future of our community!

FUTURE IN FOCUS
CITY OF RICHLAND
**TRANSPORTATION
SYSTEM PLAN**



FUTURE IN FOCUS
CITY OF RICHLAND
**COMPREHENSIVE
LAND USE PLAN**



FUTURE IN FOCUS
CITY OF RICHLAND
**PARKING REFORM
PROJECT**



FUTURE IN FOCUS
CITY OF RICHLAND
**PARKS, RECREATION
& OPEN SPACE PLAN**





AGING IN PLACE

INFORMATIONAL RESOURCE FAIR

Stop by to learn about services, tools & community connections for seniors, individuals preparing for retirement, and caregivers.



SOCIALIZING OPPORTUNITIES



SOCIAL SERVICES



FINANCIAL PLANNING



MEDICAL CARE AND EQUIPMENT



IN HOME CARE



INSURANCE



**RICHLAND COMMUNITY CENTER RIVERVIEW ROOM,
500 AMON PARK DRIVE**

**WEDNESDAY, SEPTEMBER 17
FROM 9:00 - 11:00 A.M.**